



Post-CLAS Assessment Guidelines
Contract Deliverable #64
Due Date: March 31, 2008

To assist you in successfully completing deliverable #64: Report of results of CLAS Standard assessments, there are six scenarios listed below. These scenarios provide examples of how to complete the Post-CLAS Assessment Tool.

As a reminder, the Post- CLAS Assessment is based on the 14 National CLAS Standards, and not just on completion of the OMH (Themes 1, 2, and/or 3) and Quality Interactions tools (Themes 2 and 3).

The scenarios provide examples of what you should do in each situation. Please read through these and see which apply to your providers. This list is not all inclusive, but does cover the major areas:

- A provider who met most of the standards during the Pre-CLAS Assessment evaluation should complete the Post-CLAS Assessment.
- A provider who completed the Pre-CLAS Assessment and any of the online tools (Themes 1, 2, and/or 3) should complete the Post-CLAS Assessment.
- A provider who completed the Pre-CLAS Assessment but did not complete either of the online tools (Themes 1, 2, and/or 3). However, you worked with this provider by sharing resources such as language access tools for their specific population group (Hispanic, Asian) that they used in their office to assist or educate patients. This provider should complete the Post-CLAS Assessment.
- A provider who completed the Pre-CLAS Assessment but did not complete either of the online tools (Themes 1, 2, and/or 3) and you had no further contact/interaction with them. This provider should complete a Post-CLAS Assessment.



- A provider who completed the Pre-CLAS Assessment, but indicated they did not have time to complete the Post-CLAS Assessment. All attempts should be made to complete a Post-CLAS Assessment. However, if the Post-CLAS Assessment is not completed enter this information into the comment field located on the Excel template (CLAS IPG_ Listing templatev2.xls).
- A provider/practice is no longer open or has moved. All attempts should be made to complete a Post-CLAS Assessment. However, if the Post-CLAS Assessment is not completed enter this information into the comment field on the Excel template (CLAS IPG_ Listing templatev2.xls).

CMS is expecting to receive as many completed Post-CLAS Assessments as possible. The Post-CLAS Assessment template looks similar to the Pre-CLAS Assessment, but it is marked as Post-CLAS and is found as an attachment to SDPS Memo 07-370-GN. Upon completion, upload your completed Post-CLAS Assessment to the Underserved document storage section of PARTner.

Resources:

SDPS Memos with templates:

06-033-PO: http://qionet.sdps.org/sdps_memos/sdps_memos_2006/06033po.htm

07-370-GN: http://qionet.sdps.org/sdps_memos/sdps_memos_2007/07370gn.htm

QNet Quest: ID: 95694

<http://www.qnetquest.org/quest/index.do?mode=90&image=http://qionet.sdps.org/images/qnetquestbanner.jpg>