

# UQIOSC e-news

April 2008

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## ***Announcements/News***

Good job in submitting your deliverable 64, Report of Results of CLAS Standard assessments. This was the last of your Task 1d2 obligations for this contract.

## **COMMQIOSC**

The slides and recording of the Communications Policy Training held on March 13, 2008 are now available on the Communications Clearinghouse at the following link:

[http://qionet.sdps.org/commclhouse/comm\\_ref\\_res/comm\\_ref\\_res.shtml](http://qionet.sdps.org/commclhouse/comm_ref_res/comm_ref_res.shtml)

Scroll down to the bottom of the page and they are located under the "Training Resources" category.

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## ***SDPS Memos***

SDPS MEMO NBR: 08-080-GN

1. A presentation of Survey results on April 14, 2008
2. Complete Reports on the Family of Satisfaction Surveys for the 8th SOW

[http://qionet.sdps.org/sdps\\_memos/sdps\\_memos\\_2008/08080gn.htm](http://qionet.sdps.org/sdps_memos/sdps_memos_2008/08080gn.htm)

SDPS MEMO NBR: 08-092-RP

Release of Program Progress Reports:

10040605: Task 1d2- Statewide Outpatient Quarterly Trends- Diabetes

10040606: Task 1d2- Statewide Outpatient Quarterly Trends- Mammography

[http://qionet.sdps.org/sdps\\_memos/sdps\\_memos\\_2008/08092rp.htm](http://qionet.sdps.org/sdps_memos/sdps_memos_2008/08092rp.htm)

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## ***MedQIC***

Please check <http://www.medqic.org> regularly as the UQIOSC continues to upload relevant tools, literature and links on a weekly basis.

The following items have been posted to MedQIC:

Literature: Ethnic disparities in diabetes care: myth or reality?

<http://www.medqic.org/dcs/ContentServer?cid=1205442036842&pagename=Medqic/MQLiterature/LiteratureTemplate&c=MQLiterature>

Literature: Collecting adequate data on racial and ethnic disparities in health: the challenges continue

<http://www.medqic.org/dcs/ContentServer?cid=1205442037352&pagename=Medqic/MQLiterature/LiteratureTemplate&c=MQLiterature>

Literature: The medical tongue: U.S. laws and policies on language access

<http://www.medqic.org/dcs/ContentServer?cid=1205442037208&pagename=Medqic/MQLiterature/LiteratureTemplate&c=MQLiterature>

Literature: Patient perspectives on disparities in healthcare from African-American, Asian, Hispanic, and Native American samples including a secondary analysis of the Institute of Medicine focus group data

<http://www.medqic.org/dcs/ContentServer?cid=1205442038042&pagename=Medqic/MQLiterature/LiteratureTemplate&c=MQLiterature>

News: Reports Examine MA Plan Payment System, Health Care Quality, Disparities; JAMA Commentary Discusses 'Shared Responsibility'

<http://www.medqic.org/dcs/ContentServer?cid=1205442037896&pagename=Medqic/MQNews/NewsFeatureTemplate&c=MQNews>

Presentation: Sands of Time: Diabetes Self-Management Education

<http://www.medqic.org/dcs/ContentServer?cid=1205442038122&pagename=Medqic/MQPresentations/PresentationTemplate&c=MQPresentations>

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### ***Underserved CoP***

April CoP

Mark your calendar for the upcoming Underserved CoP Call on Wednesday, April 15, 2008, at 2:00 p.m. CT. The topic will be "Project Dulce: A Comprehensive Overview." Ms. Chris Walker, MPH, Director of Public Health Programs for the Whittier Institute for Diabetes will share valuable information on the project and how QIOs and the Whittier Institute for Diabetes can work together in promoting DSME within the Medicare Beneficiary community.

The call information is 1.800.369.1540, with a pass code of 95562#.

March CoP

If you missed the Underserved CoP Call on Wednesday, March 19, 2008 with Ms. Amparo Gonzalez, RN, BSN, CDE you may access the audio file and presentation material at the following link:

<http://www.qsource.org/uqiosc/tele.htm>

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### ***National Call***

If you missed the UQIOSC's National call with Dr Ace Anglin, April 2, 2008 the audio file is posted at:

<http://www.qsource.org/uqiosc/tele.htm>

This recording will be available for 3 months.

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### ***Calendar of Events and Conferences***

May 5–8, 2008

CDC Diabetes Conference

Orlando, FL

<http://www.cdc.gov/diabetes/conferences/index.htm#2005>

May 7-10, 2008

National Rural Health Association Annual Conference

New Orleans, LA

<http://www.nrharural.org/conferences/sub/AnnConf.html>

May 28 - June 1, 2008

National MultiCultural Institute's Conference

Alexandria, VA

<http://www.nmci.org>

June 20-21, 2008

The Social Marketing in Public Health Conference (Translation, Dissemination and Change)

Clearwater, FL

[www.outreach.usf.edu/conted/conferences/smph/](http://www.outreach.usf.edu/conted/conferences/smph/)

June 19-20, 2008

The Institute for Diversity in Health Management, Diversity and Disparities

San Antonio, TX

[http://www.diversityconnection.org/diversityconnection\\_app/leadership-conferences/Leadership-Conferences.jsp?fill=S9](http://www.diversityconnection.org/diversityconnection_app/leadership-conferences/Leadership-Conferences.jsp?fill=S9)

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### ***Articles/Resources***

Web&ACTION: Health Literacy: New Methods for Patient Education and Self-Management Support Program. Begins May 28, 2008

<http://www.ihl.org/IHI/Programs/AudioAndWebPrograms/HealthLiteracyNewMethodsforPatientEducation.htm>

Fee Associated with this program

**Weblink:** Diabetes Care and Education in Rural Regions  
<http://tde.sagepub.com/cgi/content/abstract/34/2/334?ct=ct>

**Weblink:** A Review of Systematic Reviews Evaluating Diabetes Interventions: Focus on Quality of Life and Disparities  
<http://tde.sagepub.com/cgi/content/abstract/34/2/242?ct=ct>

**Weblink:** Strategies for Implementing a Promotores-Led Diabetes Self-management Program Into a Clinic Structure  
<http://tde.sagepub.com/cgi/content/abstract/34/2/285?ct=ct>

**Weblink:** Implementation, Outcomes, and Lessons Learned From a Collaborative Primary Health Care Program to Improve Diabetes Care Among Urban Latino Populations  
[http://www.ncbi.nlm.nih.gov/pubmed/18344318?ordinalpos=1&itool=EntrezSystem2.PEntrez.Pubmed.Pubmed\\_ResultsPanel.Pubmed\\_RVDocSum](http://www.ncbi.nlm.nih.gov/pubmed/18344318?ordinalpos=1&itool=EntrezSystem2.PEntrez.Pubmed.Pubmed_ResultsPanel.Pubmed_RVDocSum)

**Weblink:** Health Coverage and Access to Care Among Asian Americans, Native Hawaiians and Pacific Islanders  
<http://www.kff.org/minorityhealth/7745.cfm>

**News:** Universities Target American Indians for Diabetes Study, Encourage Minority Students To Obtain, Science, Medical Careers  
[http://www.kaisernetwork.org/daily\\_reports/rep\\_index.cfm?DR\\_ID=51107](http://www.kaisernetwork.org/daily_reports/rep_index.cfm?DR_ID=51107)

**News:** Income, Race Are Factors Influencing Whether Diabetics Properly Manage Condition, Study Finds  
[http://www.kaisernetwork.org/daily\\_reports/rep\\_index.cfm?DR\\_ID=51027](http://www.kaisernetwork.org/daily_reports/rep_index.cfm?DR_ID=51027)

**News:** Hispanics' Foot, Leg Amputations Increase From 2001 to 2004; Rates Higher Than for Blacks, Whites  
[http://www.kaisernetwork.org/daily\\_reports/rep\\_index.cfm?DR\\_ID=51229](http://www.kaisernetwork.org/daily_reports/rep_index.cfm?DR_ID=51229)

**News:** Minorities More Likely Than Whites To Rate Their Health Care as Fair or Poor, Study Finds  
<http://www.kaisernetwork.org/fe.cfm?id=8303>

**News:** Minnesota Ranks No. 1 in Overall Health Care Quality, According to AHRQ Report  
[http://www.kaisernetwork.org/daily\\_reports/rep\\_index.cfm?DR\\_ID=51221](http://www.kaisernetwork.org/daily_reports/rep_index.cfm?DR_ID=51221)

**News:** Hispanics With Limited English Skills Experience More Health Care Barriers Than Proficient English Speakers, Analysis Finds  
[http://www.kaisernetwork.org/daily\\_reports/rep\\_index.cfm?DR\\_ID=51204](http://www.kaisernetwork.org/daily_reports/rep_index.cfm?DR_ID=51204)

News: San Francisco Chronicle Examines Health Promoters Model for Immigrant Health Care

[http://www.kaisernetwork.org/daily\\_reports/rep\\_index.cfm?DR\\_ID=51176](http://www.kaisernetwork.org/daily_reports/rep_index.cfm?DR_ID=51176)

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### ***E-news Survey***

It is time again for your e-news opinion. Click on the link below to respond to the survey. We value your input!

<http://www.zoomerang.com/Survey/?p=WEB227MG6TATBZ>

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The UQIOSC team is committed to assisting you in Task 1d2; please let us know what you need. We appreciate your comments and feedback.

#### DISCLAIMER

This material was prepared by the Underserved Quality Improvement Organization Support Center (UQIOSC), under contract with the Centers for Medicare & Medicaid Services, an agency of the U.S. Department of Health and Human Services. For questions and additional information: [tn\\_uqiosc@tnqio.sdps.org](mailto:tn_uqiosc@tnqio.sdps.org) 1.800.528.2655.  
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