



January 2007

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ANNOUNCEMENTS

The Task 1d2 GTLs anticipate that there will be an extension for deliverables #62 and 64. The GTLs are working on providing official notification to all QIOs.

Deliverable #63, Summary of QIO Statewide Activities, is due Thursday, February 1, 2007. As in the past, this deliverable will include all your statewide activities that took place during the last 6 months.

Save the date. Alexander R. Green, MD, MPH, co-founder of the Manhattan Cross Cultural Group will discuss the Quality Interaction Program during a live WebEx scheduled February 8, 2007 at 2:00 p.m. CST. To call in, you may dial 1.800.369.1540, the code is 95562#.

QIONet

The Communications Clearinghouse is a great resource for 1d2 materials including:

- Ads
- Fact Sheets/Brochures
- Newsletters/Articles
- Postcards

1d2 posting include:

Sample Article-Physician Finds Great Benefits in Cultural Competency Training

http://qionet.sdps.org/commclhouse/underserved/MO_CulturalCompTestimonial.doc

For these and other tools please go to:

<http://qionet.sdps.org/commclhouse/underserved/underserved.shtml>

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### **1d2 SDPS MEMOS**

SDPS MEMORANDUM NBR:06-507-PO

Quality Interactions Tool

[http://qionet.sdps.org/sdps\\_memos/sdps\\_memos\\_2006/06507po.htm](http://qionet.sdps.org/sdps_memos/sdps_memos_2006/06507po.htm)

SDPS MEMORANDUM NBR:06-508-PO

UPIN Exception File User's Guide and UPIN Exception File Corrections/Multi-Site Administrator Template

[http://qionet.sdps.org/sdps\\_memos/sdps\\_memos\\_2006/06508po.htm](http://qionet.sdps.org/sdps_memos/sdps_memos_2006/06508po.htm)

SDPS MEMORANDUM NBR:06-513-QN

Release of CMS Dashboard Reports

[http://qionet.sdps.org/sdps\\_memos/sdps\\_memos\\_2006/06513qn.pdf](http://qionet.sdps.org/sdps_memos/sdps_memos_2006/06513qn.pdf)

SDPS MEMORANDUM NBR:06-520-RP

Release of Program Progress Reports

[http://qionet.sdps.org/sdps\\_memos/sdps\\_memos\\_2006/06520rp.htm](http://qionet.sdps.org/sdps_memos/sdps_memos_2006/06520rp.htm)

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QNet Quest

QNet Quest contains questions and answers on all aspects of Task 1d2, including information on the statewide measures (annual retinal eye exam by an eye professional, annual HbA1C testing, annual testing of lipid profile and biennial screening mammography), CLAS IPG eligibility and OMH theme completion analytic processes and rate calculations. In addition, information on deliverables, project requirements and both Task 1d2 online tools (OMH Tool and Quality Interaction Program) are located here. The answers posted on Quest come from CMS, your official source for Task 1d2 information.

Question:

Will PARTner be used to report the information for 1d2 Deliverables #62, #63, and #64 that are due Jan 31, 2007?

Answer:

Only, the document storage section of PARTner will be used to upload your Task 1d2 deliverables #62, 63 and 64 information. Please reference SDPS Memo 06-293-PO Task 1d2 deliverables #62, 63 and 64 for specific deliverable information.

Until further notice from CMS, QIOs shall not use PARTner for CLAS IPG entry. QIOs shall continue to use the CMS-provided template (see SDPS Memo #06-033-PO CLAS IPG Listing.xls) to submit deliverables #62 and 64 until the resolution of the outstanding PARTner issues. QIOs shall enter the completed templates into the document storage sections of PARTner under the 'Efforts to Reach Underserved Populations' subcategory.

For deliverable #63, CMS has developed an Excel template with multiple worksheets to assist QIOs in collecting and entering information on their statewide efforts to reach the underserved populations in the QIO's state. The QIO shall submit this deliverable in accordance with the 8th SOW contract (See Section F - QIO Schedule of Deliverables). In order to meet this deliverable, each QIO shall send in a single QIO Statewide Activity Excel™ spreadsheet with multiple worksheets, as needed. QIOs will only need to enter their contact information on the first worksheet.

For other QNet Quest questions go to link below.

http://www.qnetquest.org/quest/index.do?mode=9c&image=http://qnetexchange.org:80/public/includes/images/Qnet_questbanner.jpg

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### **MedQIC**

Please check <http://www.medqic.org> regularly as the UQIOSC continues to upload tools, literature and links on a weekly basis.

Literature: Relationship between quality of care and racial disparities in Medicare health plans.

<http://www.medqic.org/dcs/ContentServer?cid=1163010507813&pagename=Medqic%2FMQLiterature%2FLiteratureTemplate&c=MQLiterature>

News: Strengthening Medicare's Role in Reducing Racial and Ethnic Health Disparities

<http://www.medqic.org/dcs/ContentServer?cid=1163010513001&pagename=Medqic%2FMQNews%2FNewsFeatureTemplate&c=MQNews>

Link: Transcultural CARE Associates

This website provides information on keynote presentations, workshops, seminars, consultations and trainings that focus on clinical, administrative, research and educational issues related to cultural competence.

<http://www.medqic.org/dcs/ContentServer?cid=1163010479440&pagename=Medqic%2FMQWeblinks%2FWeblinkTemplate&c=MQWeblinks>

Presentation:

Developing a Culturally-Competent and Practically-Feasible Evaluation Model for Minority Specific Health Interventions

This presentation describes the methodology and strategies the Ohio Commission for Minority Health utilizes to eliminate disparities.

<http://www.medqic.org/dcs/ContentServer?cid=1163010479244&pagename=Medqic%2FMQPresentations%2FPresentationTemplate&c=MQPresentations>

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### ***QIO Sharing***

The 1d2 team in Texas wanted to share a poster they designed that contains a chart to help practices keep track of OMH theme completion. You can view the "The Challenge Awards Poster" posted at the following link

<http://qsource.org/uqiosc/tele.htm>. The poster is 22X17 and will come on heavy stock and will fold to 8.5 X 11 suitable for mailing. If interested in sharing the cost of printing please call Madeline Gill (Ext 671) or Brenda Ortiz (Ext 676) at 866-439-8863 for more information.

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### ***NATIONAL CoP***

The next Underserved CoP Call will be Wednesday, February 21, 2007 at 1:00 p.m. CT. The topic of this call is "Implementing Statewide Activities to Reduce Healthcare Disparities." To call in, you may dial 1.800.369.1540, the code is 95562#.

The UQIOSC has provided a calendar listing for all the CoP conference call dates for 2007. See listing below:

<http://qionet.sdps.org/SoW/Underserved/2007CoPCallCalendar.doc>

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### ***CULTURAL COMPETENCY TOOLS***

#### ***OMH Tool***

The UQIOSC worked closely with SAIC, the OMH site administrator, to ensure that the expiration date for the continuing education program was extended. The site now lists the expiration date as December 31, 2007. To see the new date, you may link to:

[https://cccm.thinkculturalhealth.org/GUIs/GUI\\_AboutthisSite.asp](https://cccm.thinkculturalhealth.org/GUIs/GUI_AboutthisSite.asp)

Question: How do I update information from my registration form or change my password?

Answer: If you need to update information from your registration form, including your Quality Improvement Organization (QIO) affiliation, begin by logging onto the site with your username and password. On the left side of the page locate the 'Course Toolkit' header and click on the 'Update My Profile' link. You will see the original registration form previously submitted. Begin updating your information and be sure to hit 'submit' at the bottom of the page. Your password can also be updated by using this form.

For additional FAQs please link to:

[https://cccm.thinkculturalhealth.org/GUIs/GUI\\_Help.asp](https://cccm.thinkculturalhealth.org/GUIs/GUI_Help.asp)

\*As a reminder, if you are scheduling OMH group training sessions, please notify the UQIOSC so we can contact SAIC. They will have someone available for QIOs technical issues.

### **Quality Interactions Tool**

As stated in SDPS memo NBR:06-507-PO, CMS has approved the use of the Quality Interactions Tools for Task 1d2.

In follow-up to the December's CoP call and the QIO request for accreditation information for the Quality Interactions Program, Tessa Misiaszek, Director of Business Development with the Manhattan Cross Cultural Group, has shared the following information for the Quality Interactions Program.

For Physicians:

This activity has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical Education through the joint sponsorship of Tufts University School of Medicine (TUSM) and Manhattan Cross Cultural Group. TUSM is accredited by the ACCME to provide continuing medical education for physicians.

TUSM designates this educational activity for a maximum of 2.5 AMA PRA Category 1 Credit(s). Each physician should claim only those credits that he/she actually spent in the activity.

For additional information please link to

[http://www.qualityinteractions.org/about\\_us/index.html](http://www.qualityinteractions.org/about_us/index.html)

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CALENDAR OF EVENTS and CONFERENCES

American Health Quality Association

2007 Annual Meeting & Technical Conference

The UQIOSC session is currently scheduled for Thursday, February 15, 10:30 a.m. C.S.T.

February 13-15

New Orleans, LA

http://www.ahqa.org/pub/inside/158_1107_5474.cfm

National Hispanic Medical Association

Celebrando Diversidad, Bicultural Health Care for Hispanics is a National Priority 11th Annual Conference

March 22-26, 2007

San Antonio, TX

<http://www.nhmamd.org/Conference2007.htm>

ARTICLES/RESOURCES

Kaiser Health Disparities Report: A Weekly Look at Race, Ethnicity and Health Coverage, Access and Quality: Many Hispanics Lack Access to Nutritious Food; Barriers to Federal Assistance Programs Part of the Problem

http://www.kaisernetwork.org/daily_reports/rep_index.cfm?DR_ID=41787

The Medical Management of Vulnerable and Underserved Patients: Principles, Practice, and Populations. Talmadge King, Margaret Wheeler, Andrew Bindman, Alicia Fernandez, Kevin Grumbach, Dean Schillinger and Teresa Villela eds. McGraw-Hill Publications 2007. This publication focuses on the interaction between social factors/socially determined risk, and how best to adapt or create treatment plans and health systems to mitigate the effects of vulnerability. The table of contents is posted on the McGraw-Hill website at:

<http://www.mhprofessional.com/product.php?cat=116&isbn=0071443312>

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The UQIOSC team is committed to assisting you in Task 1d2, please contact us if we can assist you in any way. We appreciate your comments and feedback.