



TennCare Health Plan Meeting Agenda



September 14, 2011 • Franklin Marriott Cool Springs • 7:45am – 11:00am

7:45 am – 8:20 am

Registration & Breakfast

8:20 am – 8:30 am

Welcome

John Couzins, MPH, CHCA
EQRO Director
Qsource

8:30 am – 10:00 am

Improving Member Outreach Materials

Brooke Tweddell
Manager, Marketing and Communications
Qsource

10:00 am – 10:30 am

HEDIS 2010 Relative Resource Utilization (RRU) Results

John Couzins, MPH, CHCA
EQRO Director
Qsource

10:30 am – 11:00 am

TennCare Update

Jeanne James, MD
Medical Director
Bureau of TennCare

11:00 am

Meeting Conclusion & Evaluation

John Couzins, MPH, CHCA
EQRO Director
Qsource