



Ten Years of Transformation

Qsource's QIN-QIO Impact in Indiana

As the Quality Innovation Network–Quality Improvement Organization (QIN-QIO) for Indiana, Qsource served as a CMS-contracted partner for more than a decade, collaborating with healthcare providers to improve outcomes for people with Medicare. Under the 12th Statement of Work (SOW), which concluded on November 7, 2024, Qsource supported clinical practices, nursing homes, and hospitals with targeted technical assistance and quality improvement coaching.

Scope of Engagement

Through community-building and structured improvement efforts, Qsource helped Indiana providers advance CMS priority areas including chronic disease management, medication safety, COVID-19 response, and transitions of care.

Qsource's support included:

- More than **2,400 on-site technical assistance visits** to nursing homes
- Engagement of stakeholders in collaborative learning, data-informed planning, and sustainability modeling

The QIN-QIO program continues to change, but healthcare providers can always count on Qsource for support, including training, data analysis, and direct coaching.

Explore our Consulting Services here: <https://www.qsource.org/consulting-services>

Results

The work across Indiana produced measurable improvements in multiple care domains:

Adverse Drug Events (ADES)



19.9%

Overall Reduction in Nursing Homes

COVID-19 Vaccination Rates



100%

Increase for Both Residents and Staff

Blood Pressure Control



156%

Improvements in Hypertensive Patient Outcomes

Cardiac Rehab Referrals



33.2%

Increase for Eligible Patients

Diabetes Management



31%

Decrease in Patients Uncontrolled Hemoglobin A1C Levels

These results reflect sustained provider engagement and a commitment to improvement across care settings.

